

Client Feedback 2009

(top score possible 5)

Was your initial enquiry dealt with in a professional and helpful manner?

Average score 4.2

Were you able to make appointments at times to suit you?

Average score 4.2

Would you consider our site teams to be polite and well-presented?

Average score 4.6

Was the installation carried out efficiently?

Average score 4.2

How would you rate our overall service?

Average score 4.2

Are you happy with the finished installation?

Average score 4.6

Would you refer Ion Glass to a friend or colleague?

Average score 4.3

Client comments:-

"Very pleased! Paid with thanks!" – Gordon Coale

"Very good." – Darrin Tennant Ltd.

"An impressive service and product. I contacted three different glass companies, but only Ion were even able to provide a quote – the other two said they simply could not do it!" – Ian Burton

"Excellent" – Harley Quinn Wilson Ltd.

"The screen does all we hoped for both in being draught proof and aesthetically beautiful. There is a bonus in that the church acoustics are improved. Mrs Clay the widow of John Clay in whose memory the screen was given is delighted." – Dr. Murrell, Newtimber Church.